DEPARTMENT OF HEALTH & FAMILY WELFARE
GOVERNMENT OF MEGHALAYA
OPD PATIENT FEEDBACK

OPD PATIENT FEEDBACK:

Nongpang ba don burom,

Ngi sngewnguh ia ka jingiaishah jong phi ban pynlut ia ka por ba kordor jong phi ha ka ba ia dei bad ka jingpyndonkam jong phi ia ki lad jingsumar ba don ha aspatal jong ngi. Ngi kyrpad ia phi ba phin sngewbha ban ai jingmut lem halor ka rukom shakri jong ka aspatal jong ngi bad kane kan iarap ia ngi ban nang pynbha shuh shuh ia ka rukom shakri jongngi ia ki nongpang.

Sngewbha tick (√) ***kawei na ki san tylli ki jingsngew*** jong phi ***halor ki khatwei tylli ki rukom shakri*** jong ka aspatal jong ngi kumba la kdew harum. Hadien ba phi la dep sngewbha thep ia kane ka phom hapoh jong ka Suggestion Box/Complaint Box ba la buh hajan ka jaka thoh slip

Sl.No.	**Ki rukom shakri jong ka aspatal**	***Duna (Poor)*** ***1***	***Malu Mala (Fair)*** ***2***	***Ka biang (Good)*** ***3***	***Ka biang bha (Very Good)*** ***4***	***Ka biang palat (Excellent)*** ***5***
1	Ka jingioh jingtip ba shai ha ka jaka thoh slip (registration counter)					
2	Katno phi pynlut por ban ap ban ioh slip	Hap ap palat shiteng kynta ban ioh slip	Ka shimpor 10 haduh 30 minit ban ioh slip	Ka shimpor 5 haduh 10 minit ban ioh slip	Ka shimpor hapoh 5 minit ban ioh slip	Mar ia poi mar ia ioh slip
3	Ka jinglong bad akor jong ki nongtrei ha ka jaka thoh slip					
4	Ka jingkhuid jong ki kamra peit nongpang bad ki pain khana					
5	Ka jinglong bad ka rukom kren ki doctor					
6	Ka por ba pynlut bad ki doctor ban shah examin					
7	Ka jingdon ki test snam					
8	Ka jingkloi ban ioh dawai na u compounder					
9	Ka jingdon ki dawai ba la thoh da ki doctor ha ka jaka ai dawai jong ka aspatal					
10	Ka jingsngewhun jong phi ha ka ba iadei bad ka rukom sha kri jong ka aspatal					
11	Phi la ioh jingmyntoi lyngba ka MHIS card ha ka por ba phi wan sumar? a) Lada hooid, kdew ia ka jingsumar (USG/ Antenatal checkups/ Post-natal checkups/ Diabetes checkup/ cardiac checkups)					

	b) Lada em, ka daw _____ _____. I. Ka aspatal kam pdiang ban ai jingmyntoi ia kiba wanshim dawai lyngba ka MHIS card? II. Ki song jingmyntoi ki bym lah ban ioh. III. Kiwei kiwei.					

Phi don ne em ban ai jingmut eiei halor kumno ban nang pynbha shuh shuh ia ka rukom shakri jong ka aspatal:

Tarik_____/_____/20___ OPD Tiket No..... Kyrteng .....

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DEPARTMENT OF HEALTH & FAMILY WELFARE
GOVERNMENT OF MEGHALAYA
IPD PATIENT FEEDBACK

IN- PATIENT FEEDBACK:

Nongpang ba don burom,

Ngi sngewnguh ia ka jingiaishah jong phi ban pynlut ia ka por ba kordor jong phi ha ka ba ia dei bad ka jingpyndonkam jong phi ia ki lad jingsumar ba don ha hospital jong ngi. Ngi kyrpad ia phi ba phin sngewbha ban ai jingmut lem halor ka rukom shakri jong ka hospital jong ngi bad kane kan iarap ia ngi ban nang pynbha shuh shuh ia ka rukom shakri jongngi ia ki nongpang.

Sngewbha tick (√) ***kawei na ki san tylli ki jingsngew*** jong phi ***halor ki arphewlai tylli ki rukom shakri*** jong ka hospital jong ngi kumba la kdew harum. Ngi kyrpad ia phi ba hadien ba phi la dep pyndap la kane ka phom, sngewbha sa thep pat de ha poh ka Suggestion/Complaint box ba la buh ha kamra ap ki nos.

Sl.No	Ki rukom shakri jong ka hospital	*Duna (Poor)* *1*	*Malu Mala (Fair)* *2*	*Ka biang (Good)* *3*	*Ka biang bha (Very Good)* *4*	*Ka biang palat (Excellent)* *5*
1	Ka jingioh jingtip ba shai ha ka jaka thoh slip (registration counter)					
2	Katno phi pynlut por ban ap ban ioh slip	Hap ap palat shiteng kynta ban ioh slip	Ka shimpor 10 haduh 30 minit ban ioh slip	Ka shimpor 5 haduh 10 minit ban ioh slip	Ka shimpor hapoh 5 minit ban ioh slip	Mar ia poi mar ia ioh slip
3	Ka jinglong bad akor jong ki nongtrei ha ka jaka thoh slip					
4	kaei ka rukom sngew jongphi hadien ba la mih na aspatal					
5	Ka jingkhuid ki kamra thiah					
6	Ka jingkhuid ki painkhana					
7	Ka jingkhuid ki jain siang thiah bad sop syngkhlieh					
8	Ka jingkhuid ki sawdong sawkun bad ki nala um					
9	Ka jingwan biang por ki doctor ban peit nongpang					
10	Ka jinglong bad rukom kren ki doctor					
11	Ka por ba pynlut ha kaba eksamin bad iasyllok ki doctor					
12	Ka jinglong bad jingkloi ki nos ha ka ban ai jingiarap ha kamra thiah pang					
13	Ka jingdon ki nos miet la bad sngi ha kamra ap ki nos					
14	Ka jinglong bad rukom kren ki nos					
15	Ka jingdon,ka akor bad ka jinglong bad jing kloi ki nogtrei ward shynrang/kynthei					

16	Baroh ki dawai ba phi donkam shu ioh ei hapoh aspatal					
17	Ka jingsngew jongphi halor ka jingshemphang jong ki doctor					
18	Ka jingdon ki jaid test ia ki jingshitom ba phi ioh hapoh aspatal					
19	Ka jingbiang por ha kaba ia dei bad ka jing ai jingbam hapoh aspatal					
20	Ka jingsngew hun jongphi ha ka jingiadei bad ki rukom sumar ba phi ioh na ka aspatal					
21	Phi la ju ioh kano kano ka Cashless treatment ha ka aspatal? a) Hooid. b) Em (Lada em, batai ia ki daw) i. Um don MHIS card. ii. Um don AADHAAR card. iii. Ia ki dawai bad jingsumar la siew hi da ki nongpang/ nongap. iv. Kiwei kiwei.					
22	Ka kynta phi hap ban ap ha hadien ba la pyllait da I Doctor na aspatal? a) Hapoh shi kynta. b) Hapdeng shi kynta – ar kynta. c) Hapdeng ar kynta – lai kynta d) Palat lai kynta					
23	Phin dang iai pyndonkam ia ka MHIS card ynda phi wan thiah aspatal biang? a) Hooid. b) Em.					

Phi don ne em ban ai jingmut eiei halor kumno ban nang pynbha shuh shuh ia ka rukom shakri jong ka aspatal:

Tarik____/_____/20____. IPD tiket No. ..... Ward.....

Kyrteng.....